



Department for Education 30.03.2020

This is your daily email to keep you updated on the government's response to coronavirus (COVID-19).

New guidance about safeguarding in schools and further education

We have published new guidance for schools and further education to support them to keep children safe, including online, during the coronavirus (COVID-19) pandemic:

- › <https://www.gov.uk/government/publications/covid-19-safeguarding-in-schools-colleges-and-other-providers>

Collection of guidance for educational settings on GOV.UK

All of the Department for Education's coronavirus guidance for educational settings can now be found in one place on GOV.UK at:

- › <https://www.gov.uk/government/collections/coronavirus-covid-19-guidance-for-schools-and-other-educational-settings>

Our main guidance for schools, the 'school closures guidance', will be regularly kept up-to-date. Any new advice for schools on specific issues, such as food, exams or safeguarding, will be linked from it:

- › <https://www.gov.uk/government/publications/covid-19-school-closures>

Handwashing advice

The most important thing individuals can do to protect themselves is to wash their hands more often, for at least 20 seconds, with soap and water. Public Health England recommends that in addition to handwashing before eating, and after

coughing and sneezing, everyone should also wash hands after using toilets and whenever you return home.

The latest guidance and video on hand washing can be found here:

- <https://www.gov.uk/guidance/coronavirus-covid-19-information-for-the-public>

Department for Education coronavirus helpline

The Department for Education coronavirus helpline is available to answer questions about COVID-19 relating to education and children's social care. Staff, parents and young people can contact this helpline as follows:

Phone: 0800 046 8687

Opening hours: 8am to 6pm (Monday to Friday), 10am to 4pm (Saturday to Sunday)

If you work in a school, please have your unique reference number (URN or UKPRN) available when calling the hotline.

Please keep your GIAS contacts up to date

Please take this opportunity to review your contact information in Get Information About Schools (GIAS).

To update your record, please go to the GIAS home page, "Sign in" using your "DfE Sign-in" credentials and select GIAS from your available services here:

- <https://www.get-information-schools.service.gov.uk/>